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### **A Message from Beach Community Bank**

March 13, 2020: We wanted to reach out to our clients and communities regarding the impact of the Coronavirus (COVID-19) and the steps we're taking in response. We're carefully monitoring public health agency updates and taking every precaution to protect the health and well-being of our team members and clients. We also know that, as always, you rely on us to provide key financial services through secure channels, when you need them; and we take this responsibility seriously.

As of this writing, all Beach branches and offices are open to serve our clients during regular business hours. While we don't anticipate closures at this time, any updates related to changes in bank operations as a result of COVID-19 will be posted to our homepage at [beachcommunitybank.com](http://beachcommunitybank.com).

Here are a few of the precautionary steps we have taken:

- Activated our Business Continuity Leadership Team to monitor ongoing public health and financial market developments so we can provide critical information and strategies for our clients and teams
- Arranged for additional professional cleanings at all branches and work spaces, along with enhanced sanitizing protocols for high traffic areas
- Provided additional cleaning and disinfecting supplies for all branches and offices
- Communicated directly with all of our team members regarding COVID-19 education, healthy habits, and response guidelines
- Limited business-related air travel on the part of our team members and restructured some of our team meetings around teleconferencing

We encourage all of our clients and community partners to stay informed on the developments surrounding COVID-19 and also to be aware of the service options that are available within our digital environment.

Beach Community Bank offers an array of online tools to assist our clients, including:

- Mobile Banking app
- Mobile Check Deposit for personal and business accounts
- Online Banking and Bill Pay



Whether you are brand new to online banking or a seasoned app user looking for the latest in our digital toolkit, please don't hesitate to contact our Client Care Team at 850.315.3530 for information on how we can support you through the process.

Beach is built upon a foundation of community commitment. Our hearts are with those who have been affected by COVID-19 and we are firm in our resolve to continue offering the highest level of service, security, and support.

We are here to help.